

The Tiffin Company's (TTC) Limited Lifetime Warranty

Limited Warranty

TTC warrants that its polycarbonate plate and attached rubber mat (the "DivotMat"), if properly used, will be free from defects in materials and workmanship and will substantially conform to TTC's publicly available specifications for a lifetime period after the date the DivotMat was purchased (whether purchased separately or as part of a product bundle).

If the DivotMat, which is the subject of this Limited Warranty, fails during the warranty period for reasons covered by this Limited Warranty, TTC, at its option, will:

REPAIR the DivotMat by means at its disposal; OR
REPLACE the DivotMat with another DivotMat.

THIS LIMITED WARRANTY, AND ANY IMPLIED WARRANTIES THAT MAY EXIST UNDER STATE LAW, APPLY ONLY TO THE ORIGINAL PURCHASER OF THE DIVOTMAT AND LAST ONLY FOR AS LONG AS SUCH PURCHASER CONTINUES TO OWN THE DIVOTMAT.

Extent of Limited Warranty

This limited warranty is for purchasers in the United States or Canada only. The limited warranty does not cover any costs relating to returning the DivotMat for replacement or repair.

This limited warranty does not cover damages due to external causes, including accident, usage not in accordance with product instructions, misuse, neglect, alteration, repair, improper installation, or improper testing.

How to Obtain Warranty Service

To obtain warranty service for your DivotMat, you may contact your distributor in accordance with its instructions or you may contact TTC.

To request warranty service from TTC, you should call TTC at 831-423-0537 during normal business hours (Pacific Time), excluding holidays. Please be prepared to provide:

- (1) your name, address, and telephone number;
- (2) proof of purchase;
- (3) this TTC warranty card; and
- (4) an explanation of the problem.

[Note: The Customer Service Representative may need additional information from you depending on the nature of the problem.]

The replacement DivotMat is warranted under this written warranty and is subject to the same limitations and exclusions.

WARRANTY LIMITATIONS AND EXCLUSIONS

THESE WARRANTIES REPLACE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TTC MAKES NO EXPRESS WARRANTIES BEYOND THOSE STATED HERE. TTC DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES SO THIS LIMITATION MAY NOT APPLY TO YOU. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME LAWS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

LIMITATIONS OF LIABILITY

TTC'S RESPONSIBILITY UNDER THIS, OR ANY OTHER WARRANTY, IMPLIED OR EXPRESS, IS LIMITED TO REPAIR OR REPLACEMENT, AS SET FORTH ABOVE. THESE REMEDIES ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ANY BREACH OF WARRANTY. TTC IS NOT RESPONSIBLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, GOODWILL, AND DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.